FOOD FOR THOUGHT

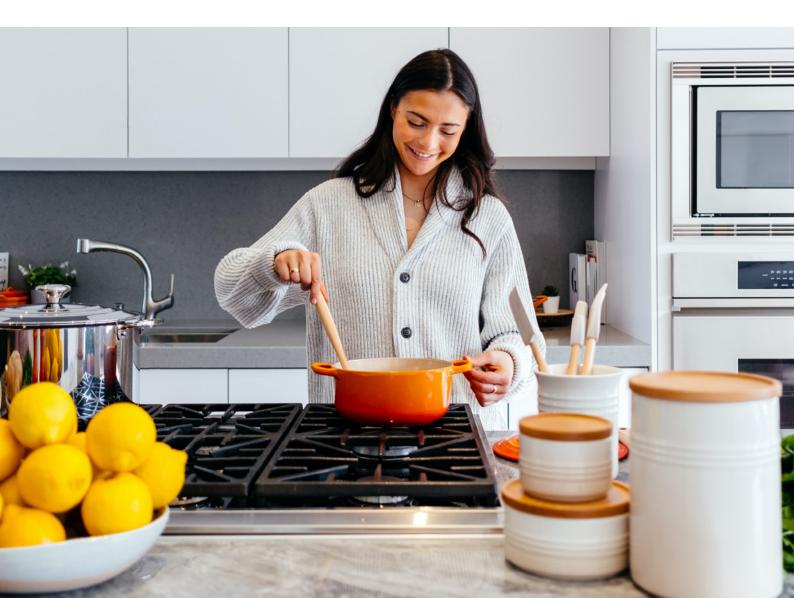
AN EXPLORATION OF FOOD INDUSTRY OPPORTUNITIES MO1

COOKING & MEAL PREP

Contents

Food for Thought: An exploration of Food Industry opportunities





Cooking & Meal Prep

In this report, we'll delve into how consumers are preparing their meals and how this has been affected by the cost-of-living crisis. We'll uncover what trends are shaping the food and beverage industry, and how consumers are reacting to ensure companies can make the most of these growing opportunities.

Consumers Cooking More

With the cost-of-living crisis affecting most of the population, it's no surprise that there's been a rise in those cutting down on eating out, and subsequently cooking at home more.

Vypr research has shown that 34% of UK consumers have been cooking more at home in the months preceding February 2023. Following up with these consumers, we found that the main reason for this was indeed to save money, as visible in the word cloud below. They've been doing this through behaviours such as batch cooking in bulk and freezing meals to make food last longer.

One interesting finding was that now many have tried cooking more meals at home, this has encouraged more people to actually enjoy the process, likely inducing lifestyle changes for some.



"We started during the lockdown and it has continued after returning to work. As a couple we find it very enjoyable planning out meals and cooking them together. We are also eating together at the table much more than we used to."

- Male aged 55-64



Cooking & Meal Prep

Changing Behaviours

As we saw above, consumers have been changing their meal plans to save money. We asked about any further changes due to the cost-of-living crisis.

As per the graphic summary below, 39% said they're planning more in advance / batch cooking, a further 23% are cutting their food portions and eating less to adapt to rising costs, and nearly 21% say they're substituting ingredients.

Have you had to adjust your meal plans due to the cost of living crisis? (select all that apply)

Planning more in adance / batch cooking



Cooking & Meal Prep

Preparation is Changing

Another change prompted by increased costs exists around how consumers choose to prepare their meals. Rising energy bills has led to consumers finding new ways to save energy, one of which was using their oven less by switching to new appliances like Airfryers and slow cookers.

We asked if consumers have made any new purchases recently, and as visible in the Word Cloud, Airfryers are the most popular new purchase for many. Most consumers (54%) state that they now choose to prepare their meals from scratch to save money, yet 38% use pre-made components such as sauces or pre-prepared vegetables. They love the convenience of them, as you can see in the sentiment analysis below.

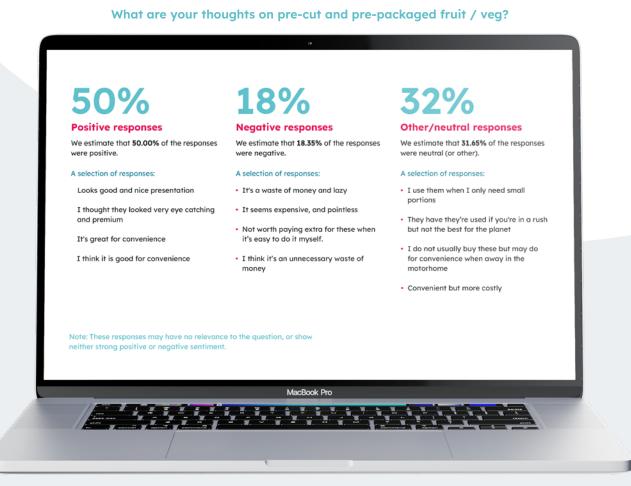




Extra insight: Thoughts on Pre-cut Veg

Consumers love the idea of conveniently cut vegetables / fruit for their meals and snacks, but some weren't willing to pay more for something they said could easily be done themselves. Also, more consumers are aware of the detrimental effects of extra packaging to the environment and the wasteful nature of such practises.

On the other hand, consumers who only need small portions thought they were better enabled to reduce their food waste through such products.



Sent to National Representative Sample



Ingredients are also Changing

As we saw above, consumers are substituting ingredients as a result of the cost-of-living crisis. One way they're doing this is by switching to alternative brands such as supermarket own label ranges. Nearly 52% have switched to some alternative food brands already, and 19% have switched out many of them.

Have you had to switch to alternative food brands due to the cost-of-living crisis?

Yes - some	
51.6	8%
No	
25.35%	
Yes - many	
18.61%	
The crisis has not affected me	
4.92%	
Sent to National Representative Sa	mple

Are you open to trying cheaper brands of food/drink products during the cost-of-living crisis?



As expected in the food and beverage industry, brand loyalty on the whole is not as strong as in other industries. This is evident by the fact that nearly 50% of consumers in our sample were very open to trying cheaper brands of food / drink, and only 6.4% weren't open at all.

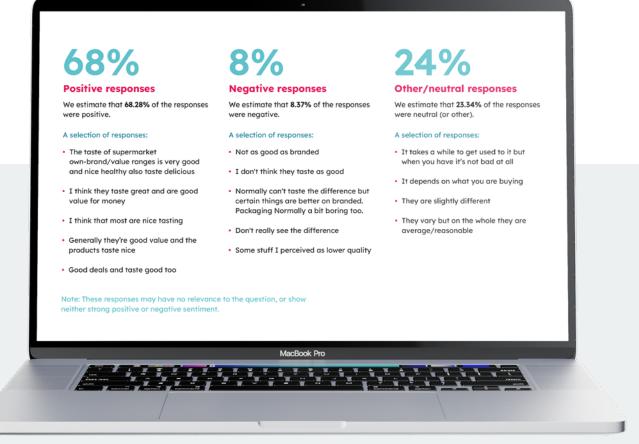


Ingredients are also Changing

As people continue to consume value products, and many even begin preferring these own-label names, brands will need to take action to ensure they can continue retaining customers.

Evidencing the above, value is no longer perceived as cheap quality like it may have been in the past. As we found in a sentiment analysis, nearly 70% of consumers perceive these products positively and only 8% felt negatively about them.





Sent to National Representative Sample

They're also looking for more offers and discounts when shopping – 45% said they do this quite a bit, and only 15% said they're not.

Want to see how consumer grocery shopping habits are changing over time? Check out our tracker here:





Cutting Costs, not Quality

It's important to remember, though consumers are cutting down on spending, they still want quality – most consumers are not strongly willing to compromise on food quality to save money, as visible on the Vykert graph below with its rather scattered sentiment.



How much are you willing to compromise on FOOD QUALITY to save money at this time?

Sent to National Representative Sample



Requests for Retailers

Consumers also want to see retailers taking more action to help them with the rising costs of food. A variety of actions they'd like stores to take are:

- More offers, discounts and price freezes
- Better loyalty reward schemes to keep costs down
- Removal of unnecessary packaging to reduce costs
- Expansion of supermarket own brand / value ranges
- Discounts for buying in bulk
- Recipe ideas for cheap meals available in store

And one comment mentioned frequently was that supermarkets should offer expiring food at significant reductions, or even for free at the end of the day, instead of letting that food going to waste.



"Supermarkets could give stock that is out of date away for substantially reduced prices or for free at the end of each day rather than throw it away. The current markdowns are often very small" - Male aged 35-44

"Yes I've noticed some supermarkets have a reduced section but only reducing cost by pennies when the sell by date is that day! Surely it's better to make them real bargains so nothing is wasted" - Female aged 55-64

"Keep portion sizes the same, many are being reduced to ridiculous sizes and the price staying the same, who wants that" Male aged 45-54

"Expand supermarket own brands with premium and cheaper alternatives to branded goods. It's a win win as they'd make more money, and we'd claw back some of the rising costs." -Female aged 35-44



Convenience Wins Over

So far, we've discussed the rise in those cooking at home, but for some consumers this extra preparation comes at the cost of convenience.

Convenience is still valuable for many, and so we've also seen an increase in those buying ready-to-eat meals that offer this. As of February 2023, 78% of consumers say they buy ready meals. Of these, 26% say they eat them frequently and about 53% occasionally.

How often do you eat ready meals?		
Occasionally		
	52.88%	
Frequently		
26.189	%	
Rarely		
12.57%		
Very Frequently		
4.97%		
Very Rarely		
3.4%		
Sent to National Represer	ntative Sample	



They're also buying ready-made supermarket dine-in meals that offer a higher quality experience, such as 3 course deals with drinks included. Some consumers have even stopped eating out to replace those experiences with these meals instead.

See some further reasons consumers buy these products in the quotes below.

"

"I like the mix and match elements, particularly like the ones that have a bottle of wine in the deal"

"Because you get the luxury of a restaurant without going to one"

"It's nice to have all three courses which blend together"

"We started doing it in lockdown and realised it was better than eating out"

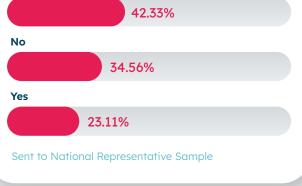


More than Convenience

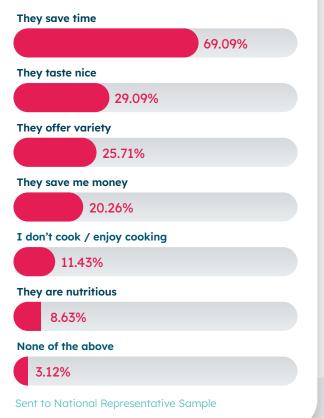
When we asked why consumers are purchasing these pre-packed meal products, we found most (69%) are buying them to save time, as predicted – but many also because they like the taste and variety on offer.

One-fifth of consumers also revealed that by using the microwave to prepare their meals, it helps them save money on their energy bills.

Do you view ready meals as a healthy option for eating? It depends on the product



Why do you buy ready meals? (select all that apply)



However, there is an assumption that ready meals are naturally unhealthy (only 23% view them as healthy options for eating), and so people choose not to eat these too frequently.



More than Convenience

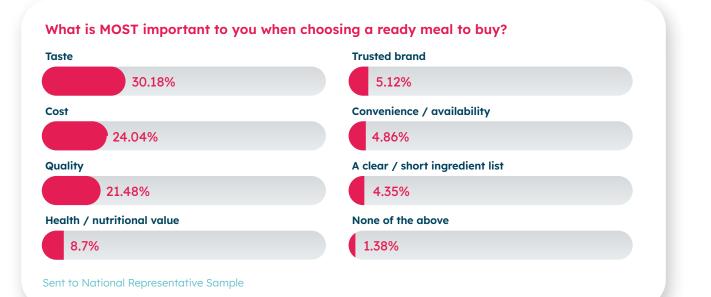
This creates an opportunity - consumers want ready meals as they're convenient and can even save them money, but many are not able to eat them frequently due to health concerns. They're also concerned around the amount of ingredients and additives in them.



"Lots of additives flavourings emulsifiers gelling agents etc. It's not healthy sometimes when you see all the additives." - Female aged 55-64

If a product were to offer health and convenience along with being tasty (which most prioritise, as shown in the graphic below) it would no doubt set itself up to generate a lot of consumer demand, when marketed correctly.

"I enjoy cooking so if there are ready made-up meals that are available that you can be cook from scratch, there is a state of the stat contain less processed food products as life-time shorter when ingredients are fresher within the set meals sold." - Female aged 55-64

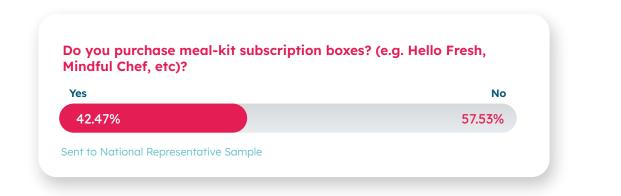




Convenient Meal Boxes

Not only are consumers looking for convenience in the form of ready meals, they're also enjoying boxes delivered to their door with all the ingredients they need to make meals from scratch.

These subscription services are growing in popularity, with 42% of our sample already saying they purchase these.



We found that most of the population that has tried them only do so when they offer a free trial (nearly 15%), occasionally / as a treat (nearly 14%) or only when discounted (12%).

How often do you buy meal-kit subscription boxes (e.g. Hello Fresh, Mindful Chef, etc)?





Convenient Meal Boxes

Following up with those who say they never buy them, we discovered some main reasons why:

- Too expensive / not cost effective
- They want to shop for local / fresh ingredients
- Delivery charges are off-putting
- They enjoy the process, from shopping to cooking
- The recipe choices are not appealing

All in all, many consumers are willing to pay more for convenience, especially as it can save them money on energy bills. However, others are prioritising keeping costs low by cutting out such convenience, finding cooking from scratch cheaper instead.

At a time when consumers are cutting their costs, many are finding comfort in the food they're choosing to eat, as we'll explore below.



A Taste of Comfort

Comfort food invokes memories for many, having a nostalgic quality to them that consumers are loving now more than ever. https://in-sight.symrise.com/article/the-new-nostalgia-of-foods

The New Nostalgia of Foods (Symrise)

Nearly all our consumers – a huge 95% - say they have been eating comfort food. In the Vykert graph below, it's evident that the majority eat it occasionally and around 59% eat these foods often.



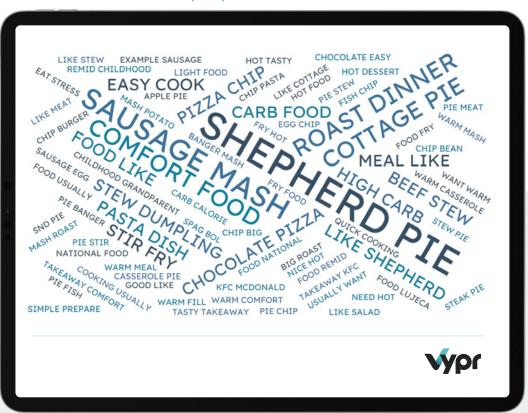
How often would you say you eat comfort food?



A Taste of Comfort

What do consumers describe as comfort food

We asked our sample what they eat as 'comfort food' and received a very consistent message – food that is filling, warming and usually quite carb-heavy, like pies and casseroles.



Why do you eat comfort food?

"Anything that is good I really enjoy, something perhaps a bit indulgent or just something that makes me happy - could be a takeaway or a homemade dish, could be healthy or could be unhealthy"

"Something simple to prepare and cook and that fills me up. For example sausage and mash"

Consumers are also finding comfort in the occasional bit of luxury, especially smaller bits of luxury like sweet treats – read more below.



A Taste of Luxury

There has recently been a claimed growth in the number of consumers purchasing luxury-style products in the baked goods sector:

Top Bakery Trends 2023 (Bakery Info)

We followed up on this claim and found that 77% of people are indeed purchasing such affordable luxuries from places such as local patisseries, even during the current economic climate.

We found a variety of reasons why:

- The products look appealing and tempt them to buy
- They're perfect as a treat for a feel-good experience
- They prefer the freshly made taste
- They want to support local shops

60% of consumers say they're willing to pay more for better quality food / drink products – however it's important to remember that this is only a little more, as just 9% were willing to pay a lot more. Right now, value for money is ruling purchasing decisions in the food and drink industry, however there is some demand for affordable luxury.

What do consumers describe as affordable luxury?

When people think of affordable luxury food, they primarily care about the quality of it – they want to feel like they're getting a restaurant-quality experience but not at a cost that'll break the bank.

This finding is consistent with well-known phenomenon the 'Lipstick effect', where consumers tend to spend more on smaller luxuries at a time they cannot afford bigger treats like holidays.



Retailers and manufacturers might be all about pushing affordable items but must be careful to ensure they're not missing out on target audiences' taste for affordable luxuries. For example, many of the consumers in our sample were more than willing to buy patisserie-style products from supermarkets, but had high expectations for it, wanting to see better presentation and excellent taste/quality.

All in all, consumers are eating and treating themselves to a variety of meals through different methods. The cost-of-living crisis has affected their behaviours in multiple ways, from what groceries they're purchasing to how they're preparing them, and this brings opportunities for companies.



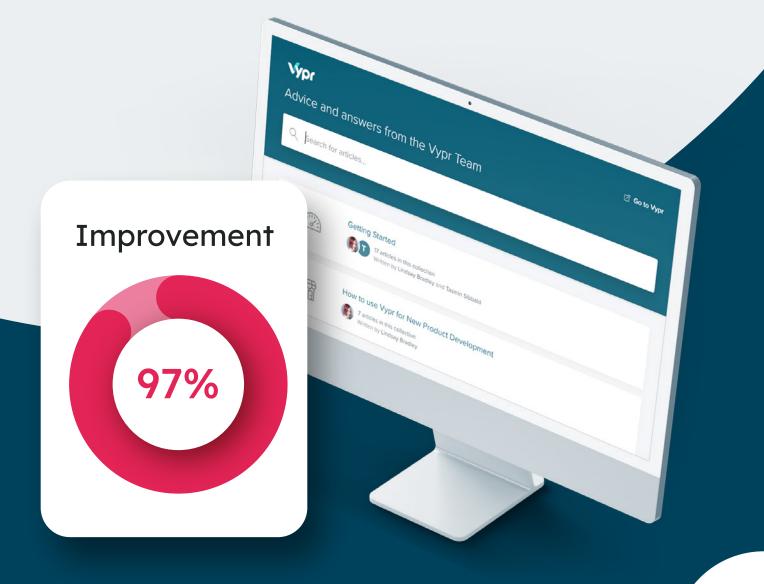


Our product intelligence platform makes it easy to get these insights.

Vypr is an online self-service platform that allows you to run research with consumers, whenever you need it.

With Vypr, you get the consumer voice at your fingertips, meaning decision-making is rapid, robust and precise resulting in **better decisions, for winning products.**

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Vypr

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